

Comhairle Chontae Chill Mhantáin

Wicklow County Council



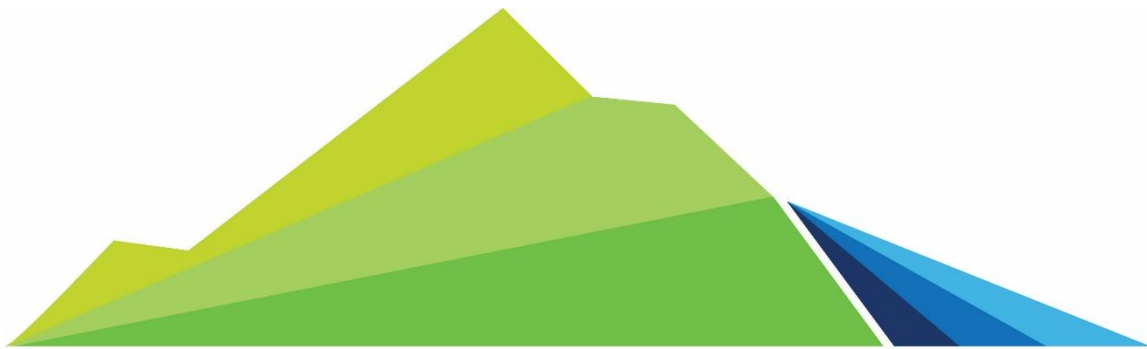
CANDIDATE INFORMATION BOOKLET

GENERAL SERVICES SUPERVISOR

Ref: 50/2024

Closing Date for receipt of application:

Thursday 6th February, 2025 at 12 noon sharp



W I C K L O W

Human Resources Department, Wicklow County Council

wccrecruitment@wicklowcoco.ie | (0404) 20159 | www.wicklow.ie



Wicklow County Council

County Wicklow is located in the province of Leinster, and has a population of 155,485, 9.2% growth persons as stated in the preliminary 2022 census figures on the CSO website

<https://www.cso.ie/en/csolatestnews/presspages/2022/censusofpopulation2022-preliminaryresults/>

Wicklow shares its border with four other counties and has a total land area of 2,027 km². The topography of Wicklow is largely mountainous, with the Wicklow Mountains being the largest continuous upland region in Ireland. Wicklow is the 13th largest of the Republic of Ireland's 26 Counties and is the 14th largest Local Authority area in terms of population.

Wicklow County Council is the Local Government Authority for County Wicklow and is responsible for the delivery of the full range of services. Wicklow County Council seeks to enhance the county's attraction as a place in which to invest, work, and live, and takes the lead role in shaping the strategic vision of the county. It provides a diverse, multi-layered and evolving range of services to both citizens and visitors to County Wicklow, which include the provision of housing, planning, development, environmental, roads and traffic, leisure and community services. It also has an enhanced role in leading out economic and community development in the County. The Council works in partnership with other state, public and private bodies in the delivery of critical infrastructure and shared services.

Wicklow County Council has an elected body comprising of 32 elected members and employs a workforce in excess of 800 employees, currently covering 5 Municipal Districts – Bray, Greystones, Wicklow, Arklow and Baltinglass. Our employees work in a dynamic and progressive local authority which promotes training and development of our employees who are our most valuable resource.

The 2025 annual revenue budget for the local authority is approximately €168 million. The Council also continues to invest in the infrastructure of the county and through its Capital Investment Programme.

The day to day running of the Council is the responsibility of the Chief Executive and the Management Team.

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GENERAL SERVICES SUPERVISOR

Ref: 50/2024

The Position

Wicklow County Council is seeking applications from suitably qualified candidates with relevant experience for the position of General Services Supervisor.

It is proposed to form a panel of qualified candidates from which vacancies will be filled during the lifetime of the panel.

Qualifications

1 **Character**

Candidates shall be of good character.

2 **Health**

Candidates shall be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

3. **Education, Training, Experience, etc.**

The candidate should have a standard of education that would enable him/her to efficiently perform their duties, and must be capable of making satisfactory reports including (written reports) on matters pertaining to the duties of the post.

The holder of the office will be required to hold a valid Irish/EU full driving licence for class B vehicles or a licence acceptable to NDLS for exchange.

The candidate must hold a current safepass card.

In the event that an offer of employment is made, the candidate will be required to submit all relevant Educational Qualifications in order to meet the requirements above.

Desirable Skills & Experience

Candidates should be competent and have such training or experience as shall be considered acceptable by the Council to enable the person appointed to perform the duties of the post. In particular candidates should have satisfactory knowledge and experience of the following matters or the necessary aptitude to acquire this knowledge within a reasonable period.

1. Satisfactory knowledge of civil engineering works & construction techniques with particular emphasis on road building, road surfacing and road maintenance works, but including plumbing, pipelaying, block-laying, together with a working technical knowledge of maintenance and repairs of housing, storm sewers, open spaces, playgrounds and other services for which Wicklow County Council has responsibility.

2. Supervisory skills so as to be in a position to direct, manage and control teams of staff at multiple locations within his/her area.
3. Ability to work on own initiative and judgement.
4. Experience in the use of computers and relevant information technology.
5. Satisfactory knowledge of current Health and Safety Regulations and Legislation and putting it into practice on works.

Duties

The General Services Supervisor shall arrange, under the direction of his/her (Line Manager) who may be the District Engineer/ other Professional /Technical Staff, or his/her appointed representatives, the efficient execution of all works in his/her area of charge and discharge all other duties related to his/her work including those set out hereunder:

- To supervise staff and to direct staff in his/her area and all works in their charge, completing, verifying and initialling timesheets at time of inspection and ensuring that teams have adequate supplies of materials, tools and equipment for the works in hand.
- To supervise the conditions on all work, including depots under the control of Wicklow County Council so as to ensure that they are properly and safely operated in accordance with the relevant legislation.
- To supervise the performance of all machinery and plant in his/her area and to ensure that all plant are properly and safely operated and gainfully employed.
- To be responsible for the Safety, Health and Welfare of the employees and workplaces under his/her control and commensurate with his/her authority as set out in the Corporate Safety Statement for Wicklow County Council.
- To assist other state bodies/members of the public as and when requested to do so by their line manager
- To follow up on maintenance issues and calls from the District/Admin staff and report on same.
- To report immediately, the circumstances of any inefficiency or unsatisfactory work or service in his/her charge and to carry out the direction consequent on such reports.
- To carry out early and late inspections of teams, in accordance with general direction, and to attend on the roads or on works during the normal working hours of the Council's employees.
- To travel as required and inspect public roads/other assets in his/her area and to take all necessary steps for keeping them in good repair at all times, subject to the general direction of his/her Line Manager .

- To collect and check timesheets /prepare timesheets of all employees in his/her charge, and to take them to the relevant office for examination at the appropriate time.
- To inspect that all roads, including road signs, public lights, street furniture or other notices in his/her area are maintained in a good condition, subject to the general direction of the line manager.
- To keep records of all work done including materials produced, supplied and used, and quantities or work done. To check measurement of loads etc., so as to verify that they contain the amounts specified. He/she should maintain a personal daily diary, which can be inspected at any time. This diary may be electronic or manual. This diary to include detailed accounts of incidents, which could lead to litigation by others.
- To prepare requisitions for articles or materials required for works in his/her area, and to complete all forms required in connection with supply of such articles or materials.
- To be responsible for the custody of all maintenance and construction materials, tools and equipment in his/her area, and for the keeping of records necessary in relation thereto.
- To liaise with and supervise work carried out by contractors/sub-contractors engaged by Wicklow County Council.
- To prepare data necessary to enable his/her Line Manager to work out costings, or other necessary analysis of expenditure in relation to work done as required.
- To furnish all reports and returns in connection with works, quarries, accidents and sundry matter, which may be required from time to time.
- To report to his/her Line Manager on all development work, Road Opening Licences, tree-cutting or other activities which come into the scope of the law relating to Local Authorities.
- To service notices on landowners in connection with hedge cutting, spillages and the cleaning of drains, and other relevant Statutory notices. To give evidence in Court when required in connection with these matters, or any other matters, which are the concern of Wicklow County Council.
- To keep his/her Line Manager advised on all matters which may of importance in the interest of the County Council and liaise with other sections of the Council on works and emergencies.
- The holder to the post will be required to use modern communications as directed.
- To deal with members of the public in a courteous, prompt and efficient manner and to keep his/her Line Manager informed of such dealing.
- To carry out under the direction of his/her Line Manager such inspection as are required under the Planning Acts, Building Control Acts, Roads Act, Litter and Housing Acts and other relevant Acts.

- To use as directed and upon receipt of appropriate training information technology equipment and systems including digital cameras, personal computers, and hand-held technologies (e.g. tablets devices etc. and systems such as proworks, etc.).
- To act, if directed, as an Authorised Officer of the Council under the Litter Pollution, Waste Management Acts and other relevant Acts where required.
- To participate as required, in evaluation and evaluation of his/her staff and appraisal by his/her Line Manager.
- To participate in training provided by Wicklow County Council and to facilitate training of his/her staff.
- To participate fully in any initiatives aimed at increasing customer satisfaction/quality of service to the community.
- To respond to, and co-ordinate, winter maintenance crews and other emergency activities outside normal working hours.
- To carry out any other instructions which may be given by his/her Line Manager from time to time. Undertake those duties as assigned to them by their Line Manager.
- To co-operate and participate in Wicklow County Councils **24 hour Emergency Call out System**.

Principal Conditions of Employment

A panel may be formed from which future permanent positions may be filled. The position will be fulltime, permanent and pensionable.

Probation

Where persons who are not already permanent officers of a Local Authority are appointed, the following provisions shall apply;

- a) there shall be a period after such appointments take effect, during which such persons shall hold office on probation;
- b) such period shall be six months (permanent) and/or 3 months (temporary), this period may be extended at the Chief Executive discretion;
- c) such persons shall cease to hold such office at the end of the period of probation, unless during such period, the Chief Executive has certified that the service of such persons is satisfactory.

Salary: €877.12 - €1,035.00 per week

The salary shall be fully inclusive and shall be as determined from time to time in line with national policy. The holder of the office shall pay to the local authority any fees or other monies (other than his/her inclusive salary) payable to and received by him/her by virtue of his/her office or in respect of services which he/she is required by or under any enactment to perform. Starting pay shall be determined in accordance with appropriate Departmental Circular letters. New Entrants will be placed on the minimum of salary scale.

Hours of Work

The person appointed will be required to work a 39 hour week, standard weekly work pattern is set out below, however this may vary depending on area or district:

Monday to Thursday – 8.00 a.m. to 16.30 p.m.

Friday – 8.00 a.m. to 15.30 p.m.

Overtime to be paid at agreed rates.

Travel

The holder of the office will be required to hold a valid Irish/EU full driving licence for class B vehicles or a licence acceptable to NDLS for exchange, free from endorsement and disqualification. They must be a competent driver and shall drive a motor car in the course of his/her duties and for this purpose, provide and maintain a car to the satisfaction of the Local Authority. The Local Authority must be indemnified on their insurance.

Garda Vetting

Candidates may be subject to Garda Vetting. Appointment(s) will be considered having regard to receipt of satisfactory Garda Vetting, particularly to determine suitability to work with children/vulnerable adults.

Health

For the purposes of satisfying the requirements as to health it will be necessary for successful candidates, before they are appointed, to undergo at their expense a medical examination by a qualified medical practitioner to be nominated by the local authority. On taking up appointment the expense of the medical examination will be refunded to candidates.

Residence

Holders of the office shall reside in the district in which their duties are to be performed or within a reasonable distance thereof.

Annual Leave

Annual leave entitlement will be 25 days per annum exclusive of public holidays.

Retirement Age

There is no mandatory retirement age for new entrants to the Public Service as defined in the Public Services Superannuation (Miscellaneous Provisions) Act 2004.

Persons who are NOT new entrants to the Public Service as defined in the Public Services Superannuation (Miscellaneous Provisions) Act, 2004 and the Public Service Superannuation (Age of Retirement) Act 2018, are subject to a compulsory retirement age of 70 years.

With effect from 1st January 2013, persons who are pensionable under the terms of the Single Public Service Pension Scheme will have a minimum retirement age of 66 years initially rising in line with the State Pension age changes. Members of the Single Public Service Pension Scheme have a compulsory retirement age of 70 years.

Superannuation

Persons who become pensionable public servants on or after 1st January 2013 will become members of the Single Public Service Pension Scheme and, as such, will be required to pay contributions of 3% of pensionable remuneration and 3.5% of net pensionable remuneration (i.e. pensionable remuneration less twice the annual rate of social insurance old age contributory pension payable at the maximum rate to a person with no adult dependant or qualified children).

Persons who become pensionable officers of a local authority who are liable to pay the Class A rate of PRSI contribution will be required in respect of their superannuation to contribute to the local authority at the rate of 1.5% of their pensionable remuneration plus 3.5% of the net pensionable remuneration (i.e. pensionable remuneration less twice the annual rate of social insurance old age contributory pension payable at the maximum rate to a person with no adult dependant or qualified children).

Persons who become pensionable officers of a local authority who are liable to pay the

Class D rate of PRSI contribution will be required in respect of their superannuation to contribute to the local authority at the rate of 5% of their pensionable remuneration.

All persons who become pensionable officers of a local authority will be required in respect of the Local Government (Spouses and Children’s Contributory Pension) Scheme, to contribute to the local authority at the rate of 1.5% of their pensionable remuneration in accordance with the terms of the scheme.

Application Process

Application form

Application forms are available on our website.

Completed applications forms must be submitted to wccrecruitment@wicklowcoco.ie or by post to Recruitment, Wicklow County Council, Station Road, Wicklow town, on or before the closing date of **Thursday 6th February, 2025 at 12 noon sharp**. Late applications or any amendments to applications will not be accepted.

Competencies for the post

Key Competencies for the post of General Services Supervisor are set out as follows:

COMPETENCY	BEHAVIOURS
Team Work and Communicating effectively	<ul style="list-style-type: none"> • Has a creative and collaborative approach to problem solving and working with others to reach a solution. • Contributes positively to the achievement of team objectives. • Communicates effectively and professionally with a range of stakeholders including colleagues, elected members, citizens and service providers. • Is effective in communicating a complex or technical message, using language appropriate to the audience.
Knowledge, Experience & Skills	<ul style="list-style-type: none"> • Knowledge and understanding of the structure and functions of local Government. • Knowledge of current local Government issues. • Understanding of the role of General Services Supervisor.
Performance through People	<ul style="list-style-type: none"> • Has a creative and collaborate approach to problem solving and working with others to reach a solution. • Has a creative and collaborative approach to problem solving and working with others to reach a solution. • Demonstrates ability to support the line manager and work as part of a team. • Communicates effectively and professionally with a range of stakeholders including colleagues, elected members, citizens and service providers. • Has excellent interpersonal and communicative skills.

Personal Effectiveness	<ul style="list-style-type: none"> • Knowledge of Local Government purpose, profile and structure. • Take initiative and be open to taking on new challenges or responsibilities. • Manage time and workload effectively. • Maintain a positive, constructive and enthusiastic attitude to their role.
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Selection Process

Selection shall be by means of a competition based on an interview conducted by or on behalf of the local authority. Panels may be formed on the basis of such interviews.

The Selection Process may include the following:

- Short-listing of candidates on the basis of the information contained in their application;
- Preliminary interview, which may also include a presentation;
- Completion of an online questionnaire;
- Competitive interview, which may also include a presentation;
- Work sample/role play/media exercise, and any other tests or exercises that may be deemed appropriate.

** Please note that Wicklow County Council reserves the right to hold any part of the selection process by way of remote/video-call platform or other appropriate methodology.*

Before proceeding with this phase of the selection process you should satisfy yourself that you meet the minimum qualification criteria for the post as set out above. This will prevent you from incurring unnecessary expense in progressing in the competition.

Short-Listing

Wicklow County Council reserves the right to shortlist applications. The shortlisting process may take the form of either a desktop shortlisting process based on the information contained in the application forms or a shortlisting interview.

The information you supply in the application form will play a central part of the shortlisting process. Wicklow County Council's decision to include you on the shortlist of candidates going forward to the next stage of the process may be determined based on this information.

Where, by reason of the number of persons seeking admission to the competition and the standard of knowledge, training or experience in general of such persons, Wicklow County Council considers that it would be reasonable not to admit all the persons to the competition, Wicklow County Council may admit to the competition only persons who appear likely to it to attain in the competition a standard sufficient for selection and recommendation for appointment.

You will be contacted in relation to any interview dates and times. You may also be contacted in relation to the requirement to complete an online questionnaire should this be included in the selection process. The onus is on you to attend for interview on the dates and times allocated. Alternative dates and times cannot be facilitated. When attending for interview you must produce photographic identification when registering your attendance at the Human Resources Department.

Wicklow County Council reserves the right to shortlist candidates in the manner it deems most appropriate. **Shortlisting may be on the basis of information supplied on the application form and the likely number of vacancies to be filled. It is therefore in your own interest to provide a detailed and accurate account of your qualifications/experience on the application form.** The candidates shortlisted will be invited to attend for interview. **Interviews may be held in person or by online process through Microsoft Teams.** The Council will not be responsible for any expenses incurred by candidates in attending for interview.

Interview Stage

The interview is your opportunity to give evidence of your knowledge, skills and experience and the Local Authority's opportunity to assess your suitability for the role as advertised.

The admission of a person to a competition, or invitation to attend an interview, is not to be taken as implying that Wicklow County Council is satisfied that such person fulfils the requirements of the Regulations or is not disqualified by law from holding the position and does not carry a guarantee that your application will receive further consideration. It is important therefore for you to note, the onus is on you to ensure that you meet the eligibility requirements for the competition before attending for interview. If you do not meet these essential entry requirements but nevertheless attend for interview you will be putting yourself to unnecessary expense, as Wicklow County Council will not be responsible for refunding any expenses incurred.

Wicklow County Council may at its discretion require candidates to attend a preliminary interview in which case admission to the competitive interview would be conditional on candidates reaching such a standard as Wicklow County Council considered appropriate in the preliminary interview.

Interviews shall be conducted by Board(s) set up by Wicklow County Council. The Board(s) will assess the merits of candidates (except insofar as they are assessed otherwise) in respect of matters referred to in the prescribed Qualifications and any other relevant matters. Only candidates who reach such a standard as Wicklow County Council considers satisfactory in the competitive interview shall be considered for selection and placed on a panel. The onus is on all applicants to make themselves available for interview.

Pre-Employment Checks

Before contracts of employment are entered into, various checks are undertaken. These include medicals, references and may include Garda Vetting. The Council will invite those successful candidates who accept an offer to fill a vacancy to attend a medical assessment. References for successful candidates will also be checked and Garda Vetting, if necessary, will be completed at this point.

Panel

Candidates whose names are on a Panel and who satisfy the local authority that they possess the qualifications declared for the office and that they are otherwise suitable for appointment may, within the life of the Panel, be appointed as appropriate vacancies arise.

The life of the Panel will be for one year from the date it is formed, it may be extended at the discretion of the Chief Executive.

Terms and Conditions

Examples of some of the current Employee Benefits include:

- The Council's Blended Working Policy
- A range of Family Friendly Policies
- A staff Health Screening Programme
- Availability of a Cycle to Work Scheme
- A range of Learning and Developmental Opportunities
- Paid Maternity and Paternity Leave
- Automatically entered into a pension scheme
- Access to the services provided under Wicklow County Council's Employee Assistance Programme

Wicklow County Council will require the person to whom appointment is offered to take up the appointment within a period of not more than **one month** and if the person fails to take up the appointment within such period or such longer period as Wicklow County Council in its absolute discretion may determine, Wicklow County Council will not appoint him/her.

Employment may be terminated by either side by giving at least one calendar months' notice. In the event that employment is terminated prior to the completion of any particular contract, the appointee shall co-operate with the Council in ensuring that all files/records are up-to-date and present in an acceptable manner.

It should be noted that the terms of Paragraph 13 of Circular Letter EL 02/09 - Incentivised Scheme of Early Retirement may need to be considered in some instances. It is a condition of this scheme as set out in the Department of Finance Circular 12/2009 that retirees, under that Scheme, are debarred from applying for another position in the same employment or the same sector.

Furthermore, persons who have availed of a Redundancy Payment Scheme should know that is a condition of the Collective Agreement that persons availing of the Scheme will not be eligible for re-employment in the public service by any public service body (as defined by the Financial Emergency Measures in the Public Interest Acts 2009 – 2011) for a period of 2 years from termination of the employment. Thereafter the consent of the Minister for Public Expenditure and Reform will be required prior to re-employment. Applicants will be required to declare whether they have previously availed of either of the above schemes.

WICKLOW COUNTY COUNCIL RESERVES THE RIGHT TO SHORTLIST CANDIDATES IN THE MANNER IT DEEMS MOST APPROPRIATE.

WICKLOW COUNTY COUNCIL IS AN EQUAL OPPORTUNITIES EMPLOYER

Frequently Asked Questions

1. Who can I contact if I have a query in relation the Recruitment Campaign?

If you are unclear in relation to any aspect of the recruitment and selection process, please read the briefing document and frequently asked questions carefully before contacting

Wicklow County Council's Human Resources Department. If you still need to contact the Human Resources Department please send your query via email in the first instance to recruitment@wicklowcoco.ie.

2. What happens if I cannot attend a particular stage of the competition?

The onus is on you to attend for all stages of the recruitment competition at the locations, dates and times notified. Wicklow County Council cannot change dates and times of any particular stage of the process.

3. I have submitted my CV. What happens next?

Wicklow County Council will carry out an eligibility check on all CV's to ensure that they meet the minimum qualifications for the post. You do not need to contact the HR Department. If you do not meet the minimum eligibility requirements for the post based on the information submitted on your application form, you will not be invited to interview.

Depending on the number of candidates remaining at this stage of the competition it may be necessary to hold a shortlisting process. The shortlisting process may take the form of either a desktop shortlisting process based on the information contained in the application forms or a shortlisting interview/assessment. You will be contacted by email in relation to any interview dates and times. The onus is on you to attend for interview on the dates and times allocated. Alternative dates and times cannot be facilitated. When attending for interview you must produce photographic identification when registering your attendance at the Human Resources Department.

4. What happens on completion of the shortlisting process?

Wicklow County Council will contact all applicants advising them of the results of the shortlisting process. If you have been successful at this stage you will be invited for a final interview.

5. What happens after undertaking the final interview?

If you qualify at final interview stage you will be placed on a panel and ranked in order of merit. Vacancies may be filled from this panel as they arise and in order of merit. Please note that being placed on a panel is not a guarantee that you will be appointed to the position.

6. How will Wicklow County Council communicate with me throughout the Recruitment and Selection Campaign?

Wicklow County Council will contact you when necessary at each stage of the competition by email. It is strongly recommended that you do not change your email address in the course of this recruitment campaign, as any email will be sent to the email address originally supplied with your application form. It is important to note that the email address you provide when submitting your application form must be one that you can access at all times.

The onus is on the applicant to inform the Human Resources Department of any change in postal address, email address or mobile telephone number throughout the recruitment and selection campaign. This can be done by emailing wccrecruitment@wicklowcoco.ie

The onus is on each applicant to ensure that s/he is in receipt of all communication from Wicklow County Council. Wicklow County Council accepts no responsibility for communication not accessed or received by an applicant.



www.wicklow.ie

wccrecruitment@wicklowcoco.ie



@wicklowcoco



<https://www.facebook.com/WicklowCountyCouncil/>

